

Condor is one of the best employers in Germany

Leisure carrier was rated „very well“ in employee satisfaction survey

Frankfurt am Main, March 20th, 2013 – Condor is the best employer of all leisure carriers in Germany. This is the finding of a study carried out on behalf of the German news magazine Focus in collaboration with the professional network XING and the statistics company Statista which evaluated employee satisfaction within the 820 largest German companies. The results of their employees are just as good as those achieved in a passenger survey carried out by the Deutsches Institut für Servicequalität (DISQ) which voted Condor the most popular airline in Germany.

Participants were asked about their personal experiences, aspects such as hierarchy and business levels, and time constraints, as well as pay in proportion to activity. The question whether employees would recommend their company to family members and friends was also an important part of the assessment. Condor was better than average, occupying place 106 in the best employer in Germany rankings which makes them the top German leisure carrier.

"The high level of employee satisfaction reflects the qualities of Condor as an employer", says a delighted Ulrich Johannwille, Human Resources and Finance Director at Condor. "We have achieved this position thanks to our good working atmosphere, the so called 'Condor Spirit' which is an important prerequisite for our customers' satisfaction."

The survey collected data from around 6,300 hourly-paid and salaried employees at all the hierarchy levels of the largest German companies who allocated points to factors such as prospects for development, pay, employment and hours of work at their companies. Although awards and opinions were also taken into account, employee satisfaction was the most important aspect. Quite simple: the higher the score, the more attractive the company. Good results in the transportation and logistics sectors, as well as catering, tourism and entertainment, gave Condor an overall mark of 5.97 out of a possible eight points.

Condor Flugdienst GmbH has been flying its guests to the most beautiful holiday destinations in the world since 1956. On an annual basis, 6.7 million passengers fly with Condor to around 75 destinations in Europe, Asia, Africa and America. Condor is the Germans' favorite airline: In a customer satisfaction survey conducted by the German Institute for Service Quality (DISQ) in December 2012, Condor came out first and was the only airline to be awarded the seal "very good". Since March 1, 2013, the German airline Condor has been merged with the airlines Thomas Cook Airlines UK and Thomas Cook Airlines Belgium to form the Thomas Cook Airline Segment. The fleet

of the Thomas Cook Group comprises 91 modern and environmentally friendly aircraft, of which 38 aircraft are from the Condor fleet: twelve Airbus A320s, one Airbus A321, thirteen Boeing 757-300s and twelve Boeing 767-300s. The aircraft are maintained by the airlines' own technical companies.

Press contact:

Condor Flugdienst GmbH
Johannes Winter
Head of Corporate Communications
Tel.: +49 (0) 6107 939-7804
Fax: +49 (0) 6107 939-7147
E-Mail: Kommunikation@condor.com